



NB CORPORATION OF AMERICA
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COVID-19 Response

We continue to ship from our Chicago Headquarters on a daily basis and our customer service team is available to answer questions and take orders.

Since we support critical infrastructure, government agencies, Medical Device, and Life Science customers, we are an essential business and are not subject to shelter-in-place orders. We will remain open throughout these uncertain times to support our customers.

As the impact of the shelter in place changes quickly, normal lead times may be impacted. If you have orders in our queue now, we may be able to pull in your delivery date if you are able to receive product. Please reach out to us to see if we might be able to expedite during this timeframe.

As this unprecedented health challenge continues to unfold, we have made a few changes:

- To follow social distancing guidelines from the Centers for Disease Control (CDC), we cannot have customer visits during this time.
- Our Headquarters is cleaned and disinfected daily using methods and cleaning solutions recommended by the Centers for Disease Control (CDC) and the Environmental Protection Agency (EPA).
- We will continue to adapt our operations as new COVID-19 guidance is shared from the Centers for Disease Control (CDC) and other government agencies.

As always, we thank you for your continued partnership and look forward to serving your needs in the days ahead.

Updated: April 16th, 2020